

EXHIBIT 41

10/7/22, 5:43 PM

12832401 | Salesforce

Case
Re: Shutterstock content withdraw...

+ Follow Link to Contributor Admin Link to Customer Admin

Status Compl...	Case Nu... 12832...	Case Owner [REDACTED]	Case Recor... IP Team	Contact ... [REDACTED]	Lo...
--------------------	------------------------	--------------------------	--------------------------	---------------------------	-------

Chatter Details Related Box

Email Post Send to Customer Q... Send to Privacy Send to Contributor

Write an email... Compose

Sort by: Most Recent Activity Search this feed... C

[REDACTED] /lightning/r/005a0000007VToNAAW/view) updated this record.
June 6, 2022 at 2:00 PM (/lightning/r/0D53Z00009k0IRFSA2/view)

Description
Changed

Like Comment

Write a comment...

[REDACTED] /lightning/r/005a0000007VToNAAW/view) closed this case as Completed.
June 6, 2022 at 2:00 PM (/lightning/r/0D53Z00009k0IRESA2/view)

Status
New to Completed

Like Comment

Write a comment...

[REDACTED] /lightning/r/005a0000007VToNAAW/view) to Shutterstock Only updated this record.
June 6, 2022 at 2:00 PM (/lightning/r/0D53Z00009k0IRDFA2/view)

Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:43 PM

12832401 | Salesforce

Status
New to Completed

Like

Comment



Case

Re: Shutterstock
Write a comment...

Follow

Link to Contributor Admin

Link to Customer Admin



Status

Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) has updated this contact ...

b...

Compl...

June 5, 2022 at 11:08 AM(/lightning/r/0D53Z00009jznJoSAI/view)

Case Record Type

Customer Case to IP Team

Like

Comment



Write a comment...

Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) created this case.

June 5, 2022 at 11:08 AM(/lightning/r/0D53Z00009jznJoSAI/view)

12832401[View more details](#)

Like

Comment



Write a comment...

[REDACTED] to Shutterstock Only sent an email.

June 5, 2022 at 11:08 AM(/lightning/r/0D53Z00009jznJoSAI/view)

 To: compliance 1

We've received this notice, thank you.

Get [Outlook for iOS](#) (<https://aka.ms/o0ukef>).

Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:43 PM

12832401 | Salesforce

Chief Operating Officer

Case

**Re: Shutterstock
content withdrawal...**
[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)

Main:

Fax:

Status

Case Nu...

Case Owner

Case Recor...

Contact ...

Lo...

Compl...

12832...

IP Team

www.gradientfinancialgroup.com (<http://www.gradientfinancialgroup.com>)

 We believe in celebrating success! Click here to tell our leadership team how one of our team



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From: Shutterstock Compliance <[\(compliance@shutterstock.com\)](mailto:compliance@shutterstock.com)>
Sent: Friday, June 3, 2022 3:38:49 PM
To: [REDACTED]
Subject: Shutterstock content withdrawal notice - Image 1713215377

EXTERNAL Email - Please do not click links or open attachments unless you recognize the source of this email and know the content is safe.

Hello,

 Distribution En...  Login Sea...  Recent It...  No...  Sales Ops Service ...  Feedb...

10/7/22, 5:43 PM

12832401 | Salesforce

We are writing to you in connection with Shutterstock image ID **1713215377**. Our records show that you hold a license to this content, issued as follows:

Image ID: 1713215377

License Type: multi_share

Licensed on: August 10, 2020 11:52:39
Case

Re: Shutterstock content withdraw...

+ Follow Link to Contributor Admin Link to Customer Admin

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

Status	Case Nu...	Case Owner	Case Recor...	Contact ...	Lo...
Completed	12832...	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

To be clear, the issue is with the image [REDACTED] uploaded by the contributor to Shutterstock [REDACTED]. Please let us know how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

 [image04142...](#)  [image90888...](#)

 Like

 Comment

 Write a comment...

Case Details

Type

Legal Complaints

Parent Case

Sub-Type

General copyright complaint

Status

Completed

Web Email

Subject

Re: Shutterstock content withdrawal notice - Image 1713215377

Description

We've received this notice, thank you.

Distribution En...  Login Sea...  Recent It...  No...  Sales Ops Service ...  Feedb...

10/7/22, 5:43 PM

12832401 | Salesforce

Get Outlook for iOS<<https://aka.ms/o0ukef> (<https://aka.ms/o0ukef>)>

Chief Operating Officer

www.gradientfinancialgroup.com
 (http://www.gradientfinancialgroup.com) [LINK to Contributor Admin](#) [LINK to Customer Admin](#)

We believe in celebrating success! Click here to
 Status Case Nu... Case Owner Case Recvr: Contact ... Lo...
 tell our leadership team how one of our team members has helped you.
 Compl... 12832... IP Team

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From: Shutterstock Compliance <compliance@shutterstock.com
 (<mailto:compliance@shutterstock.com>)

Sent: Friday, June 3, 2022 3:38:49 PM

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - Image 1713215377

EXTERNAL Email - Please do not click links or open attachments unless you recognize the source of this email and know the content is safe.

Hello,

We are writing to you in connection with Shutterstock image ID 1713215377. Our records show that you hold a license to this content, issued as follows:

Image ID: 1713215377

License Type: multi_share

Licensed on: August 10, 2020 11:52:39

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

Account Details

 Account Name...  Login Sea...  Recent It...  No...  Sales Ops Service ...  Feedb...

10/7/22, 5:43 PM

12832401 | Salesforce

Parent Account

Type
Agency

Case
Website
Re: Shutterstock www.gradientps.com/ (<https://www.gradientps.com/>) to Contributor Admin [Link to Customer Admin](#)

Global Region

Status	Case Nu...	Case Owner	Case Recor...	Contact ...	Lo...
Compl.	12832...		IP Team		
Branding					

Phone

Domestic Region [i](#)
United States

Billing Address

Approval Status [i](#)

 **Login Details** ▼

Link a related record.

Search logins... 🔍

[Distribution En...](#)[Login Sea...](#)[Recent It...](#)[No...](#)[Sales Ops Service ...](#)[Feedb...](#)

10/7/22, 5:39 PM

12835165 | Salesforce



Case

**Re: Shutterstock
content withdraw...**[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)**Chatter**[Details](#)[Related](#)[Box](#)[Email](#)[Post](#)[Send to Customer Q...](#)[Send to Privacy](#)[Send to Contributor](#)

Write an email...

[Compose](#)

Sort by:

Most Recent Activity ▾

 Search this feed... [\(lightning/r/005a000000CHDjgAAH/view\)](#) closed this case as Completed.June 17, 2022 at 1237 PM ([\(lightning/r/0D53Z00009n5SHsSAM/view\)](#))

Status

Waiting on Client to Completed

Like

Comment

Write a comment...

 [\(lightning/r/005a000000CHDjgAAH/view\)](#) to Shutterstock Only updated this record.June 17, 2022 at 1237 PM ([\(lightning/r/0D53Z00009n5SHrSAM/view\)](#))

Status

Waiting on Client to Completed

Like

Comment

Write a comment...

 [\(lightning/r/005a000000CHDjgAAH/view\)](#) to Shutterstock Only posted a file.

Distribution: Distribution List... Login Se... Recent It... File Attac... Sales Ops Service ... Feedba...

10/7/22, 5:39 PM

12835165 | Salesforce



+ Follow

Link to Contributor Admin

Link to Customer Admin

Like

Comment

Write a comment...

[REDACTED] (/lightning/r/005a00000CHDjgAAH/view) updated this record.
June 17, 2022 at 1237 PM (/lightning/#0D53Z00009n5SGpSAM/view)

Status

New to Waiting on Client

Like

Comment

Write a comment...

[REDACTED] (/lightning/r/005a00000CHDjgAAH/view) to Shutterstock Only updated this record.
June 17, 2022 at 1237 PM (/lightning/#0D53Z00009n5SGoSAM/view)

Status

New to Waiting on Client

Like

Comment

Write a comment...

[REDACTED] (/lightning/r/005a00000CHDjgAAH/view) to Shutterstock Only sent an email.
June 17, 2022 at 1237 PM (/lightning/#0D53Z00009n5Rt5SAE/view)

To: [REDACTED]

Hi [REDACTED]

Please see attached.

Kind Regards,

B1 Team Shutterstock

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:39 PM

12835165 | Salesforce

[Expand Email](#)Case
1715018149**Re: Shutterstock**
content withdraw...

1 view

[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)[Like](#)[Comment](#)

Write a comment...



Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) updated this record.

June 6, 2022 at 1034 AM (/lightning/r/0D53Z00009k088zSAA/view)

Case Record Type

Customer Case to IP Team

[Like](#)[Comment](#)

Write a comment...



Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) created this case.

June 6, 2022 at 1034 AM (/lightning/r/0D53Z00009k088xSAA/view)12835165[View more details](#)

1 view

[Like](#)[Comment](#)

Write a comment...

[REDACTED] to Shutterstock Only sent an email.

June 6, 2022 at 1034 AM (/lightning/r/0D53Z00009k088ySAA/view)To: compliance [i](#)

Hello,

Thanks for the notice.

Can you please send me a screenshot of the picture or a link?

It's impossible to find a picture on our shutterstock account just by the Id number.

[Distribution En...](#)[Login Sea...](#)[Recent It...](#)[No...](#)[Sales Ops Service ...](#)[Feedb...](#)

10/7/22, 5:39 PM

12835165 | Salesforce

Thanks

Best,

[REDACTED] Case
Re: Shutterstock + Follow Link to Contributor Admin Link to Customer Admin
El vie., 3 de junio de 2022 2:48 p. m., Shutterstock Compliance <compliance@shutterstock.com> escribió:
content withdraw...
(<mailto:compliance@shutterstock.com>)> escribió:

[Expand Email](#)

2 views

Like

Comment

[REDACTED] Write a comment...

Case Details

Type

Requests

Parent Case

Sub-Type

Partner support

Status

Completed

Web Email

[REDACTED]
Subject

Re: Shutterstock content withdrawal notice - Image 1715018149

Description

Hello,

Thanks for the notice.

Can you please send me a screenshot of the picture or a link?

It's impossible to find a picture on our shutterstock account just by the Id number.

Thanks

Best,

[REDACTED]
El vie., 3 de junio de 2022 2:48 p. m., Shutterstock Compliance <compliance@shutterstock.com> (<mailto:compliance@shutterstock.com>)> escribió:

Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:39 PM

12835165 | Salesforce

>
 > We are writing to you in connection with Shutterstock image ID
 > *1715018149.* Our records show that you hold a license to this content,
 > issued as follows:
 >

Image ID: 1715018149

Case
License Type: Standard

Licensed on: July 6, 2020 11:01:32

[Follow](#)

[Link to Contributor Admin](#)

[Link to Customer Admin](#)

Re: Shutterstock

content withdraw...

> Due to a legal claim received in connection with this image, we are
 > requesting that you withdraw the image and cease usage, as set forth in the
 > applicable license, until the issue has been resolved.

>
 > To be clear, the issue is with the image itself as uploaded by the
 > contributor to Shutterstock, not in how you are using it.

>
 > Thank you for your understanding, and apologies for any inconvenience.

>

>

> Kind Regards,

>

> Shutterstock IP Team

>

Account Details

[Link a related record.](#)

Search accounts...



Login Details

[Link a related record.](#)

Search logins...

Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:40 PM

12835331 | Salesforce

Case
FW: Shutterstock content withdraw...

+ Follow Link to Contributor Admin Link to Customer Admin

Status Comp...	Case N... 12835...	Case Owner [REDACTED] ...	Case Reco... IP Team	Contact ... [REDACTED]	L...
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Chatter Details Related Box

Email Post Send to Customer Q... Send to Privacy Send to Contributor

Write an email... Compose

Sort by: Most Recent Activity ▾ Search this feed... C

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) closed this case as Completed.
June 17, 2022 at 12:43 PM (/lightning/r/0D53Z00009n5SSvSAM/view)

Status
Waiting on Client to Completed

Like Comment

[REDACTED] Write a comment...

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.
June 17, 2022 at 12:43 PM (/lightning/r/0D53Z00009n5SSuSAM/view)

Status
Waiting on Client to Completed

Like Comment

[REDACTED] Write a comment...

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only posted a file.
June 17, 2022 at 12:43 PM (/lightning/r/0D53Z00009n5SOXSA2/view) Sales Ops Service ... Feedb...

10/7/22, 5:40 PM

12835331 | Salesforce



Case
FW: Shutterstock
content withdraw...

[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)

Status
Like
Comp...

Case N...
12835...

Case Owner

Comment
...

Case Reco...
IP Team

Contact ...

L...

[REDACTED] Write a comment...

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) updated this record.
June 17, 2022 at 12:42 PM ([/lightning/r/0D53Z00009n5SOWSA2/view](#))

Status
New to Waiting on Client

[Like](#)[Comment](#)

[REDACTED] Write a comment...

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.
June 17, 2022 at 12:42 PM ([/lightning/r/0D53Z00009n5SOVSA2/view](#))

Status
New to Waiting on Client

[Like](#)[Comment](#)

[REDACTED] Write a comment...

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only sent an email.
June 17, 2022 at 12:42 PM ([/lightning/r/0D53Z00009n5SOUSA2/view](#))

To: [REDACTED] (/lightning/r/0033Z00002iRtORQA0/view) i

Dear [REDACTED]

Please see attached.

Kind Regards,

[REDACTED]

i B T S U N D S H I T P C L G R M S E A F D B S C D E F G H I J K L M N O P Q R S T U V W X Y Z

10/7/22, 5:40 PM

12835331 | Salesforce

[Expand Email](#)

 1713217363...  image001.png

FW: Shutterstock content withdrawal notice - Image 1713217363

1 view + Follow Link to Contributor Admin Link to Customer Admin

Status Like Comp...	Case N... 12835...	Case Owner [REDACTED] ...	Comment	Case Reco... IP Team	Contact ...	L...
---------------------	--------------------	---------------------------	---------	----------------------	-------------	------

Write a comment...

Case Details

Type

Requests

Parent Case

Sub-Type

Partner support

Status

Completed

Web Email

Subject

FW: Shutterstock content withdrawal notice - Image 1713217363

Description

Hello,

Could you please send us a screen shot of the image to ensure we are in compliance?

Since it's showing up as a grey box for us, is it possible for them to send us a screen shot of the actual image so we can be sure we're in compliance?

Thank you,

[REDACTED]
Accounts Payable Manager
[REDACTED]

From: [REDACTED]
Sent: Monday, June 06, 2023 10:47 AM
Recent It No... Sales Ops Service ... Feedb...
To: [REDACTED]

10/7/22, 5:40 PM

12835331 | Salesforce



Subject: Re: Shutterstock content withdrawal notice - Image 1713217363

FW: Shutterstock content withdrawal

Since it's showing up as a grey box for us, is it possible for them to send us a screen shot of the actual image so we can be sure we're in compliance?

Status	Case N...	Case Owner	Case Reco...	Contact ...	L...
Comp	12835	[Text Description automatically generat...	IP Team	[REDACTED]	

From: [REDACTED]

Date: Monday, June 6, 2022 at 6:34 AM

To: [REDACTED]

Cc: [REDACTED]

Subject: Re: Shutterstock content withdrawal notice - Image 1713217363

Hi [REDACTED]

We have no record of this image in any of our files. I used Easy Find to search the server and came up empty handed.

From: [REDACTED]

Date: Sunday, June 5, 2022 at 1:55 PM

To: [REDACTED]

Subject: FW: Shutterstock content withdrawal notice - Image 1713217363

Hi [REDACTED]

I checked Shutterstock, and they must have already pulled the image mentioned in the email. Is there any way to find out what this image is?

From: [REDACTED]

<mailto:[REDACTED]>

Date: Sunday, June 5, 2022 at 1:15 PM

To: [REDACTED]

<mailto:[REDACTED]>

10/7/22, 5:40 PM

12835331 | Salesforce

Subject: FW: Shutterstock content withdrawal notice - Image 1713217363

Hello,

This email came in from Shutterstock. Please see the email below.

Case
Case Number
FW: Shutterstock content withdrawal notice - Image 1713217363

+ Follow Link to Contributor Admin Link to Customer Admin

Status: Accounts Payable Manager	Case ID: 12835	Case Owner: [REDACTED]	Case Reco... IP Team	Contact ...	L...
Baker Publishing Group					

[REDACTED]

From: Shutterstock Compliance <[\(mailto:compliance@shutterstock.com\)](mailto:compliance@shutterstock.com)<[\(mailto:compliance@shutterstock.com\)](mailto:compliance@shutterstock.com)>>

Sent: Friday, June 3, 2022 4:28 PM

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - Image 1713217363

Hello,

We are writing to you in connection with Shutterstock image ID 1713217363. Our records show that you hold a license to this content, issued as follows:

Image ID: 1713217363

License Type: multi_share

Licensed on: May 8, 2020 14:45:44

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

Account Details

Account Name

Parent Account
Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedba...

10/7/22, 5:40 PM

12835331 | Salesforce

Type
Media/Publisher

Website
[www.bakerpublishinggroup.com \(https://www.bakerpublishinggroup.com\)](https://www.bakerpublishinggroup.com)

Global Region 

Case

North America

FW: Shutterstock
content withdraw...

Book Publisher

[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)

Staff Name

Case N...

Case Owner

Case Reco...

Contact ...

L...

O [REDACTED]

835...

IP Team

Domestic Region 

United States

Billing Address

[REDACTED]

Approval Status **Login Details**

Link a related record.

Search logins...

 Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:40 PM

12835350 | Salesforce



Case

Re: [EXTERNAL]
Shutterstock con...
[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)**Chatter****Details****Related****Box**[Email](#)[Post](#)[Send to Customer Q...](#)[Send to Privacy](#)[Send to Contributor](#)

Write an email...

[Compose](#)

Sort by:

Most Recent Activity ▾

 Search this feed... [\(lightning/r/005a000000CHDjgAAH/view\)](#) closed this case as Completed.June 17, 2022 at 12:45 PM [\(lightning/r/0D53Z00009n5SVkSAM/view\)](#)

Status

Waiting on Client to Completed

Like

Comment

Write a comment...

[\(lightning/r/005a000000CHDjgAAH/view\)](#) to Shutterstock Only updated this record.June 17, 2022 at 12:45 PM [\(lightning/r/0D53Z00009n5SVjSAM/view\)](#)

Status

Waiting on Client to Completed

Like

Comment

Write a comment...

[\(lightning/r/005a000000CHDjgAAH/view\)](#) to Shutterstock Only posted a file.June 17, 2022 at 12:44 PM [\(lightning/r/0D53Z00009n5SPUSA2/view\)](#) Sales Ops Service ...

10/7/22, 5:40 PM

12835350 | Salesforce



+ Follow

Link to Contributor Admin

Link to Customer Admin

Like

Comment

Write a comment...

[REDACTED] (/lightning/r/005a00000CHDjgAAH/view) updated this record.
June 17, 2022 at 12:44 PM (/lightning/r/0D53Z00009n5SV0SAM/view)

Status

New to Waiting on Client

Like

Comment

Write a comment...

[REDACTED] (/lightning/r/005a00000CHDjgAAH/view) to Shutterstock Only updated this record.
June 17, 2022 at 12:44 PM (/lightning/r/0D53Z00009n5RoySAE/view)

Status

New to Waiting on Client

Like

Comment

Write a comment...

[REDACTED] (/lightning/r/005a00000CHDjgAAH/view) to Shutterstock Only sent an email.
June 17, 2022 at 12:44 PM (/lightning/r/0D53Z00009n5RoxSAE/view)



To: [REDACTED] (/lightning/r/0033Z00002P8HfsQAF/view) ⓘ

Dear [REDACTED]

Please see attached.

Kind Regards,



IB Team Shutterstock Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:40 PM

12835350 | Salesforce

[Expand Email](#)

 Case 1856153815  image09109... + Follow Link to Contributor Admin Link to Customer Admin

Re: [EXTERNAL] Shutterstock con...

1 view

 Like  Comment

 Write a comment...

Case Details

Type

Requests

Parent Case

Sub-Type

Partner support

Status

Completed

Web Email

Subject

Re: [EXTERNAL] Shutterstock content withdrawal notice - Image 1856153815

Description

Greetings.

Thank you for the notice. Is there a watermarked version of the image that I can see, so I can pinpoint it and remove? I tried searching 1856153815 to no avail. Thank you.

Creative Designer

Starin.biz (<http://Starin.biz>)

Join us at InfoComm '22!

Booth #W1903 VIP Code: STA713

Donate to #StarinCares

to sponsor a service dog

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10/7/22, 5:40 PM

12835350 | Salesforce

message and its attachments, if any.

From: Shutterstock Compliance <compliance@shutterstock.com>
 (<<mailto:compliance@shutterstock.com>>)

Date: Friday, June 3, 2022 at 1:48 PM

To:

Subject: [EXTERNAL]

Shutterstock content withdrawal notice - Image 1856153815

Hello,

+ Follow

Link to Contributor Admin

Link to Customer Admin

Shutterstock con...

We are writing to you in connection with Shutterstock image ID 1856153815. Our records show that you hold a license to this content, issued as follows:

Image ID: 1856153815

License Type: standard

Licensed on: December 23, 2020 23:01:25

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

Disclaimer

This email has been scanned for viruses and malware, and may have been automatically archived.

Account Details

Account Name

Parent Account

Type

Agency

Website

starin.biz (<https://starin.biz>)

Global Region

North America

Industry

Advertising Agency

Phone

[REDACTED]

Domestic Region

Distribution En

United States

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:40 PM

12835350 | Salesforce

Billing Address



United States



Approval Status

Re: [EXTERNAL]
Shutterstock con...

+ Follow

Link to Contributor Admin

Link to Customer Admin



Login Details



Link a related record.

Search logins...



Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:40 PM

12835457 | Salesforce

Case
RE: [EXTERNAL]
Shutterstock con...

+ Follow Link to Contributor Admin Link to Customer Admin

Status Com...	Case N... 1283...	Case Owner [REDACTED]	Case Rec... IP Team	Contact Name [REDACTED]	L...
---------------	-------------------	-----------------------	---------------------	-------------------------	------

Chatter Details Related Box

Email Post Send to Customer Q... Send to Privacy Send to Contributor

Write an email... **Compose**

Sort by: Most Recent Activity ▾ **Search this feed...** C

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) closed this case as Completed.
June 17, 2022 at 12:41 PM (/lightning/r/0D53Z00009n5SMzSAM/view)

Status
Waiting on Client to Completed

Like **Comment**

[REDACTED] Write a comment...

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.
June 17, 2022 at 12:41 PM (/lightning/r/0D53Z00009n5SMySAM/view)

Status
Waiting on Client to Completed

Like **Comment**

[REDACTED] Write a comment...

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only posted a file.
June 17, 2022 at 12:40 PM (/lightning/r/0D53Z00009n5SKnSAM/view) **File** **No...** **Sales Ops Service ...** **Feedback...**

10/7/22, 5:40 PM

12835457 | Salesforce



Case
RE: [EXTERNAL]
Shutterstock con...

[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)

Status	Like
Com...	Case N...
	Case Owner
	Comment
	Case Rec...
	IP Team
	Contact Name
	L...

Case N...
1283...

Case Owner
[REDACTED]

Comment
IP Team

Contact Name
[REDACTED]

L...

[Write a comment...](#)



[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) updated this record.

June 17, 2022 at 12:40 PM (/lightning/r/0D53Z00009n5SMxSAM/view)

Status

New to Waiting on Client

[Like](#)

[Comment](#)

[Write a comment...](#)



[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

June 17, 2022 at 12:40 PM (/lightning/r/0D53Z00009n5SMwSAM/view)

Status

New to Waiting on Client

[Like](#)

[Comment](#)

[Write a comment...](#)



[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only sent an email.

June 17, 2022 at 12:40 PM (/lightning/r/0D53Z00009n5SK1SAM/view)



To: [REDACTED] (/lightning/r/003a000002NUiOwAAL/v...)

1

Dear [REDACTED]

Please see attached.

Kind Regards,



[IB Team Shutterstock](#)

[Login Sea...](#)

[Recent It...](#)

[No...](#)

[Sales Ops Service ...](#)

[Feedback...](#)

10/7/22, 5:40 PM

12835457 | Salesforce

[Expand Email](#)

 1719860023...  image001.png

RE: [EXTERNAL] + Follow Link to Contributor Admin Link to Customer Admin

1 view **Shutterstock con...**

Status Like Com...	Case N... 1283...	Case Owner [REDACTED] ...	Comment Case Rec... IP Team	Contact Name [REDACTED]	L...
--------------------	-------------------	---------------------------	-----------------------------	-------------------------	------

[REDACTED] Write a comment...

Case Details

Type

Requests

Parent Case

Sub-Type

Partner support

Status

Completed

Web Email

Subject

RE: [EXTERNAL] Shutterstock content withdrawal notice - Image 1719860023

Description

We are unable to identify this image, would you send a file for review, please?

Marketing Business Coordinator

geha.com (<http://www.geha.com/>)<<http://www.geha.com/>>[cid:image001.png@01D87990.50C6FFA0] (<mailto:image001.png@01D87990.50C6FFA0>)

I will be out of office for the afternoon June 2.

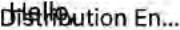
From: Shutterstock Compliance <compliance@shutterstock.com>
 (<mailto:compliance@shutterstock.com>)>

Sent: Friday, June 3, 2022 3:34 PM

To: [REDACTED]

Subject: [EXTERNAL] Shutterstock content withdrawal notice - Image 1719860023

External Email

 Help  Distribution En...  Login Sea...  Recent It...  No...  Sales Ops Service ...  Feedb...

10/7/22, 5:40 PM

12835457 | Salesforce

We are writing to you in connection with Shutterstock image ID 1719860023. Our records show that you hold a license to this content, issued as follows:

Image ID: 1719860023

License Type: standard

Licensed on: November 17, 2020 18:12:25

[REDACTED] RE: [EXTERNAL]

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

Status: To be clear, the issue is with the Case Owner as uploaded by the contributor to Shutterstock, not in Case Rec. Contact Name: L...
Com. Case N: 1283... Case Owner: [REDACTED] IP Team: [REDACTED]

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

Confidentiality Notice: The information contained in this email belongs to the sender which is confidential and may be legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action in reliance on the contents of this email is strictly prohibited. If you have received this email in error, please immediately delete and destroy all copies of the original email and its attachments, and notify the sender.

[REDACTED] Account Details

Account Name: [REDACTED]

Parent Account

Type

Corporate

Website: [REDACTED]

Global Region i

North America

Industry

Other

Phone

www.geha.com

Domestic Region i

United States

Billing Address

i Search Sea... i Recent It... i No... i Sales Ops Service ... i Feedb...

10/7/22, 5:40 PM

12835457 | Salesforce

Approval Status 



Case Details
RE: [EXTERNAL]
Shutterstock con...

+ Follow

Link to Contributor Admin

Link to Customer Admin

Link a related record.

Status
Com...

Search logins. Case N...
1283...

Case Owner

...

Case Rec...

IP Team

Contact Name

L...

 Distribution En...  Login Sea...  Recent It...  No...  Sales Ops Service ...  Feedb...

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001PqXhOQAV/view>

5/5

CONFIDENTIAL

STK006407

10/7/22, 5:39 PM

12835573 | Salesforce

Case
RE: Shutterstock content withdraw...

+ Follow Link to Contributor Admin Link to Customer Admin

Status Comp...	Case N... 12835...	Case Owner [REDACTED]	Case Reco... IP Team	Contact ...	L...
----------------	--------------------	-----------------------	----------------------	-------------	------

Chatter Details Related Box

Email Post Send to Customer Q... Send to Privacy Send to Contributor

Write an email... Compose

Sort by: Most Recent Activity ▾ Search this feed... C

[REDACTED] (/lightning/r/005a00000CHDjgAAH/view) to Shutterstock Only posted a file.
June 17, 2022 at 1239 PM (/lightning/r/0D53Z00009n5SL5SAM/view)



www.shutterstock.com - 1711020571

Like Comment

Write a comment...

[REDACTED] (/lightning/r/005a00000CHDjgAAH/view) closed this case as Completed.
June 17, 2022 at 1239 PM (/lightning/r/0D53Z00009n5SKmSAM/view)

Status
Waiting on Client to Complete

Like Comment

fbt Write a comment Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:39 PM

12835573 | Salesforce

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

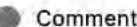
June 17, 2022 at 1239 PM (/lightning/r/0D53Z00009n5SKJSAM/view)

Status

Waiting on Client to Complete Case

RE: Shutterstock content withdraw...[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)

Like



Comment

Status

Case

Case N...

12835...

Case Owner

[REDACTED]

Case Reco...

IP Team

Contact ...

L...

[REDACTED] Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) updated this record.

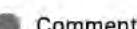
June 17, 2022 at 1239 PM (/lightning/r/0D53Z00009n5SJzSAM/view)

Status

New to Waiting on Client



Like



Comment

[REDACTED] Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

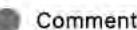
June 17, 2022 at 1239 PM (/lightning/r/0D53Z00009n5SJxSAM/view)

Status

New to Waiting on Client



Like



Comment

[REDACTED] Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only sent an email.

June 17, 2022 at 1239 PM (/lightning/r/0D53Z00009n5SJxSAM/view)

To: social !

Hello,

Please see attached,

Kind Regards,

[REDACTED]
IP Team, Shutterstock

Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:39 PM

12835573 | Salesforce

[Expand Email](#) [1711020571 ...](#)**RE: Shutterstock** **content withdraw...**[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)

Comment

Status

Case N...

Case Owner

Case Reco...

Contact ...

L...

C [REDACTED]

Write a comment...

IP Team

Shutterstock Integration (</lightning/r/00530000004s1nKAAQ/view>) updated this record.June 6, 2022 at 1154 AM (</lightning/r/0D53Z00009k0DFbSAM/view>)

Like

Comment

Write a comment...

Shutterstock Integration (</lightning/r/00530000004s1nKAAQ/view>) created this case.June 6, 2022 at 1154 AM (</lightning/r/0D53Z00009k0DFZSA2/view>)[12835573](#)[View more details](#)

1 view

Like

Comment

Write a comment...



[REDACTED] to Shutterstock Only sent an email.

June 6, 2022 at 1154 AM (</lightning/r/0D53Z00009k0DFaSAM/view>) To: compliance 1

Good Morning.

Please send me the screenshot of the image to confirm the image used.

Thank You!

Social Media Team at pr. business

Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedba...

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001PqY9eQAF/view>

3/5

CONFIDENTIAL

STK006410

10/7/22, 5:39 PM

12835573 | Salesforce

2 views

Like

Comment

Case Write a comment...

**RE: Shutterstock
content withdrawal...**

Follow

Link to Contributor Admin

Link to Customer Admin

Case Details

Status	Case N...	Case Owner	Case Reco...	Contact ...	L...
Type	12835...	[REDACTED]	IP Team		

Requests

Parent Case

Sub-Type

Partner support

Status

Completed

Web Email**Subject**

RE: Shutterstock content withdrawal notice - Image 1711020571

Description

Good Morning.

Please send me the screenshot of the image to confirm the image used.

Thank You!

Social Media Team at pr. business

----- Original Message -----

From: Shutterstock Compliance [compliance@shutterstock.com
 (<mailto:compliance@shutterstock.com>)]

Sent: 6/3/2022 4:51 PM

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - Image 1711020571

Hello,

We are writing to you in connection with Shutterstock image ID 1711020571. Our records show that you hold a license to this content, issued as follows:

Image ID: 1711020571

License Type: standard

Licensed on: January 21, 2021 12:45:03

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:39 PM

12835573 | Salesforce

Account Details

Link a related record.

Search accounts...



Case

Reg Shutterstock
content withdraw...

+ Follow

Link to Contributor Admin

Link to Customer Admin ▾

Link a related record.

Status

Comp...

Case N...

Search logins..

Case Owner

...

Case Reco...

IP Team

Contact ...

L...

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001PqY9eQAF/view>

5/5

[Distribution En...](#) [Login Sea...](#) [Recent It...](#) [No...](#) [Sales Ops Service ...](#) [Feedb...](#)

10/7/22, 5:42 PM

12836379 | Salesforce



Case

**Re: Shutterstock
content withdraw...**
[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)**Chatter**[Details](#)[Related](#)[Box](#)[Email](#)[Post](#)[Send to Customer Q...](#)[Send to Privacy](#)[Send to Contributor](#)

Write an email...

[Compose](#)

Sort by:

Most Recent Activity ▾

 Search this feed...

[REDACTED] (lightning/r/0050c00000CmSV1AAN/view) updated this record.

[June 13, 2022 at 3:34 PM \(lightning/r/0D53Z00009IM48nSAC/view\)](#)
Description
 Changed

Like

Comment

[REDACTED] Write a comment...

Status

New to Completed

Like

Comment

[REDACTED] Write a comment...

[REDACTED] (lightning/r/0050c00000CmSV1AAN/view) to Shutterstock Only updated this record.

[June 13, 2022 at 3:34 PM \(lightning/r/0D53Z00009IM48nSAC/view\)](#)

Distribution List...

Login Sear...

Recent It...

New It...

Sales Ops Service ...

Feedb...

10/7/22, 5:42 PM

12836379 | Salesforce

Status
New to Completed



Like Case

Re: Shutterstock**content withdraw...**

Write a comment...

+ Follow

Comment

Link to Contributor Admin

Link to Customer Admin



Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) updated this record.

June 6, 2022 at 2:42 PM (/lightning/r/0D53Z00009k0KDTSAA2/view)

Case Record Type
Customer Case to IP Team

Like

Comment



Write a comment...

Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) created this case.

June 6, 2022 at 2:42 PM (/lightning/r/0D53Z00009k0KDRSA2/view)

12836379[View more details](#)

Like

Comment



Write a comment...

[REDACTED] to Shutterstock Only sent an email.

June 6, 2022 at 2:42 PM (/lightning/r/0D53Z00009k0KDSSA2/view)

To: compliance 1

Hello,

I've just checked with my team and we ended up never using this image.
We should have no problems regarding its usage.

Thank you for letting us know.

Kindly,

[Distribution En...](#)[Login Sea...](#)[Recent It...](#)[No...](#)[Sales Ops Service ...](#)[Feedb...](#)

10/7/22, 5:42 PM

12836379 | Salesforce

Case
Re: Shutterstock [+ Follow](#) [Link to Contributor Admin](#) [Link to Customer Admin](#)

On Fri, Jun 3, 2022 at 5:28 PM Shutterstock Compliance <compliance@shutterstock.com> (<mailto:compliance@shutterstock.com>) wrote:

[Expand Email](#)

[Like](#) [Comment](#)

Write a comment...

Case Details

Type
Non-Case

Parent Case

Sub-Type
Takedown (sent receipt)

Status
Completed

Web Email
[REDACTED]

Subject
Re: Shutterstock content withdrawal notice - Image 1713211726

Description
Hello,

I've just checked with my team and we ended up never using this image.
We should have no problems regarding its usage.

Thank you for letting us know.

Kindly,
[REDACTED]

On Fri, Jun 3, 2022 at 5:28 PM Shutterstock Compliance <compliance@shutterstock.com> (<mailto:compliance@shutterstock.com>) wrote:

[Distribution En...](#) [Login Sea...](#) [Recent It...](#) [No...](#) [Sales Ops Service ...](#) [Feedb...](#)

> Hello,

10/7/22, 5:42 PM

12836379 | Salesforce

>
 > We are writing to you in connection with Shutterstock image ID
 > *1713211726.* Our records show that you hold a license to this content,
 > issued as follows:
 >

> Image ID: 1713211726

> Case Type: standard

> Licensed on: February 4, 2021 12:48:19

[Follow](#) [Link to Contributor Admin](#)

[Link to Customer Admin](#)

Re: Shutterstock content withdraw...

> Due to a legal claim received in connection with this image, we are
 > requesting that you withdraw the image and cease usage, as set forth in the
 > applicable license, until the issue has been resolved.

>

> To be clear, the issue is with the image itself as uploaded by the
 > contributor to Shutterstock, not in how you are using it.

>

> Thank you for your understanding, and apologies for any inconvenience.

>

>

> Kind Regards,

>

> Shutterstock IP Team

>

Account Details

Account Name

Shutterstock Customer IM - 2888

Parent Account

[Shutterstock Customer IM - 9994 Amount \(/lightning/r/001a000001b3SawAAE/view\)](#).

Type

Website

Global Region

Industry

Phone

Domestic Region

Billing Address

Approval Status



Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:42 PM

12836379 | Salesforce

Link a related record.

Search logins...



5

Case

Re: Shutterstock content withdraw...

+ Follow

[Link to Contributor Admin](#)

[Link to Customer Admin](#)

 Distribution En...

 Login Sea...

⚡ Recent It...

 No...

 Sales Ops Service ...

Feedb...

10/7/22, 5:41 PM

12837233 | Salesforce

Case
RE: Shutterstock content withdraw...

+ Follow Link to Contributor Admin Link to Customer Admin

Status Com...	Case N... 12837...	Case Owner [REDACTED]	Case Reco... IP Team	Contact N... [REDACTED]	L...
---------------	--------------------	-----------------------	----------------------	-------------------------	------

Chatter Details Related Box

Email Post Send to Customer Q... Send to Privacy Send to Contributor

Write an email... Compose

Sort by: Most Recent Activity ▾ Search this feed... C

[REDACTED] ([/lightning/r/0050c00000CmSV1AAN/view]) updated this record.
June 14, 2022 at 252 PM ([/lightning/r/0D53Z00009n3bbGSAQ/view])

Description Changed

Like Comment

[REDACTED] Write a comment...

[REDACTED] ([/lightning/r/0050c00000CmSV1AAN/view]) closed this case as Completed.
June 14, 2022 at 252 PM ([/lightning/r/0D53Z00009n3bbFSAQ/view])

Status New to Completed

Like Comment

[REDACTED] Write a comment...

[REDACTED] ([/lightning/r/0050c00000CmSV1AAN/view]) to Shutterstock Only updated this record.
June 14, 2022 at 252 PM ([/lightning/r/0D53Z00009n3bbFSAQ/view])

Distribution List... Login Search Recent Items... No... Sales Ops Service ... Feedback...

10/7/22, 5:41 PM

12837233 | Salesforce

Status
New to Completed

Case Comment
RE: Shutterstock Follow Link to Contributor Admin Link to Customer Admin
 [REDACTED] content withdraw...

Status	Case N...	Case Owner	Case Reco...	Contact N...	L...
Com...	Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view)	[REDACTED]	IP Team	[REDACTED]	[REDACTED]
	12837233				
	June 6, 2022 at 6:48 PM (/lightning/r/0D53Z00009lBbbSAG/view)				

Case Record Type
Customer Case to IP Team

Like Comment

[REDACTED] Write a comment...

 Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) created this case.
June 6, 2022 at 6:48 PM (/lightning/r/0D53Z00009lIAYTSAW/view)

12837233

[View more details](#)

Like Comment

[REDACTED] Write a comment...

[REDACTED] to Shutterstock Only sent an email.
June 6, 2022 at 6:48 PM (/lightning/r/0D53Z00009lIAYUSAQ/view)

 To: compliance 1

Is it possible for you to send a picture of the image?

Thank you!

RPG Souvenirs

www.rpgsouvenirs.com (<http://www.rpgsouvenirs.com>)

 Distribution Eng...  Login Sea...  Recent It...  No...  Sales Ops Service ...  Feedb...

10/7/22, 5:41 PM

12837233 | Salesforce



Case N... SOUVENIRS

RE: Shutterstock
content withdraw...

+ Follow

Link to Contributor Admin

Link to Customer Admin

Status	Case N...	Case Owner	Case Reco...	Contact N...	L...
--------	-----------	------------	--------------	--------------	------

From:	Shutterstock Compliance	<compl@shutterstock.com>	IP Team		
-------	-------------------------	--------------------------	---------	--	--

Sent: Friday, June 3, 2022 2:47 PM

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - Image 1844806996

Hello,

We are writing to you in connection with Shutterstock image ID **1844806996**. Our records show that you hold a license to this content, issued as follows:

Image ID: 1844806996

License Type: enhanced

Licensed on: February 11, 2021 15:28:24

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

Like

Comment

Write a comment...

Case Details

Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedb...

Non-Case

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001PqeL0QAJ/view>

3/6

10/7/22, 5:41 PM

12837233 | Salesforce

NON-Case

Parent Case

Sub-Type

Takedown (sent receipt)

Case

RF: Shutterstock content withdrawal notice - Image 1844806996

+ Follow Link to Contributor Admin Link to Customer Admin

Web Email

Status	Case N...	Case Owner	Case Reco...	Contact N...	L...
Completed	12837...	[REDACTED]	IP Team	[REDACTED]	[REDACTED]
RE: Shutterstock content withdrawal notice - Image 1844806996					

Description
Is it possible for you to send a picture of the image?

Thank you!

From: Shutterstock Compliance <[\(mailto:compliance@shutterstock.com\)](mailto:compliance@shutterstock.com)>
 Sent: Friday, June 3, 2022 2:47 PM
 To: [REDACTED]
 Subject: Shutterstock content withdrawal notice - Image 1844806996

Hello,

We are writing to you in connection with Shutterstock image ID 1844806996. Our records show that

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001PqeL0QAJ/view>

10/7/22, 5:41 PM

12837233 | Salesforce

you hold a license to this content, issued as follows:

Image ID: 1844806996

Case License Type: enhanced
RE: Shutterstock + Follow Link to Contributor Admin Link to Customer Admin
 License withdrawn 2021-10-07 15:26:24

Status	Case N...	Case Owner	Case Reco...	Contact N...	L...
Com...	12837...	[REDACTED]	IP Team	[REDACTED]	

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

Account Details

Account Name

Shutterstock Customer IM - 2808

Parent Account

[Shutterstock Customer IM - 9994 Amount \(/lightning/r/001a000001b3SawAAE/view\)](#)

Type

Website

Global Region 

Industry

Phone

 Distribution En...  Login Sea...  Recent It...  No...  Sales Ops Service ...  Feedb...

Domestic Region 

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001PqcL0QAJ/view>

5/6

10/7/22, 5:41 PM

12837233 | Salesforce

Billing Address

Approval Status Case

RE: Shutterstock content withdraw...

+ Follow Link to Contributor Admin Link to Customer Admin

Status	Case N...	Case Owner	Case Reco...	Contact N...	L...
Com...	12837...	[REDACTED]	IP Team	[REDACTED]	

LINK a related record.

Search logins...

Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:40 PM

12843697 | Salesforce



Case

**RE: Shutterstock
content withdraw...**[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)**Chatter**[Details](#)[Related](#)[Box](#)[Email](#)[Post](#)[Send to Customer Q...](#)[Send to Privacy](#)[Send to Contributor](#)

Write an email...

[Compose](#)

Sort by:

[Most Recent Activity](#) [Search this feed...](#)

This record was updated.

June 21, 2022 at 3:19 PM

Description
ChangedStatusWaiting on Client to Completed[Show All Updates](#)

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

June 21, 2022 at 3:19 PM (/lightning/r/0D53Z00009n71jUSAQ/view)

Status

Waiting on Client to Completed

Like

Comment

[REDACTED] Write a comment...

Distribute [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record. Feedba...

10/7/22, 5:40 PM

12843697 | Salesforce

[REDACTED] record.

June 21, 2022 at 3:19 PM(/lightning/r/0D53Z00009n71y4SAA/view)

Status

New to Waiting on Client



Case

**RE: Shutterstock
content withdraw...**

Like

+ Follow

Link to Contributor Admin
Comment

Link to Customer Admin

[REDACTED] Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only sent an email.

June 21, 2022 at 3:19 PM(/lightning/r/0D53Z00009n71y3SAA/view)



To: [REDACTED] (/lightning/r/003a000002D4TacAAF/view) ⓘ

Dear [REDACTED]

Please see attached.

King Regards,

[REDACTED]
IP Team, Shutterstock

[Expand Email](#)



[1711019179...](#)



[1711019611...](#)



[image001.png](#)



[image002.png](#)



[image003.png](#)

[>Show all 11 attachments](#)

1 view



Like



Comment

[REDACTED] Write a comment...



Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) updated this record.

June 8, 2022 at 5:03 AM(/lightning/r/0D53Z00009JApJSAW/view)

Case Record Type

Customer Case to IP Team



Like



Comment

[REDACTED] Write a comment...



Distribute Shutterstock Integration (/lightning/r/005300004s1nKAAQ/view) to this case ...

Feedback...

10/7/22, 5:40 PM

12843697 | Salesforce



June 8, 2022 at 5:03 AM (/lightning/r/0D53Z00009JB13SAG/view)

12843697



Case

RE: Shutterstock

1 view **content withdraw...**

[View more details](#)

+ Follow

[Link to Contributor Admin](#)

[Link to Customer Admin](#)

Like

Comment

Write a comment...

[REDACTED] to Shutterstock Only sent an email.
June 8, 2022 at 5:03 AM (/lightning/r/0D53Z00009JB14SAG/view)

To: compliance 1

Hi Compliance Team,

We are not able to identify the images 1711019611 and 1711019179

We usually rename the image before using it. I searched the photos on Shutterstock, looking for a visual, but I couldn't find it.

It would help if you could send us the photos to identify and take them down.

Regards,
[REDACTED]



Head of IT, Black Tomato Group



(<http://www.blacktomato.c>)



(<https://www.instagram.com/blacktomatotravel>), (<https://www.facebook.com/blacktomato/>), (<https://www>)

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Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:40 PM

12843697 | Salesforce

From: Shutterstock Compliance <compliance@shutterstock.com (mailto:compliance@shutterstock.com)>

Sent: 03 June 2022 21:28

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - image 1711019611

Case

Hello, **RE: Shutterstock content withdraw...**

+ Follow

Link to Contributor Admin

Link to Customer Admin

We are writing to you in connection with Shutterstock image ID **1711019611**. Our records show that you hold a license to this content, issued as follows:

Image ID: 1711019611

License Type: standard

Licensed on: November 26, 2020 6:32:20

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

[image001.png](#) [image002.png](#) [image003.png](#) [image004.png](#) [image005.png](#)

[Show all 9 attachments](#)

2 views

Like

Comment

Write a comment...

Case Details

Type

Requests

Parent Case

Sub-Type

Partner support

Status

Distribution

Completed

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:40 PM

12843697 | Salesforce

Web Email

Subject

RE: Shutterstock content withdrawal notice - Image 1711019611



RE: Shutterstock

+ Follow

Link to Contributor Admin

Link to Customer Admin

content withdraw...

We are not able to identify the images 1711019611 and 1711019179

We usually rename the image before using it. I searched the photos on Shutterstock, looking for a visual, but I couldn't find it.

It would help if you could send us the photos to identify and take them down.

Regards,

[cid:image001.png@01D87B1E.6C36B6B0 (mailto:image001.png@01D87B1E.6C36B6B0)]
<http://www.blacktomato.com/ (http://www.blacktomato.com/)>

Head of IT

Black Tomato Group

[cid:image002.png@01D87B1E.6C36B6B0 (mailto:image002.png@01D87B1E.6C36B6B0)]

[cid:image003.png@01D87B1E.6C36B6B0 (mailto:image003.png@01D87B1E.6C36B6B0)]

[cid:image004.png@01D87B1E.6C36B6B0 (mailto:image004.png@01D87B1E.6C36B6B0)]
<http://www.blacktomato.com/ (http://www.blacktomato.com/)>

www.blacktomato.com (http://www.blacktomato.com)

<http://www.blacktomato.com/ (http://www.blacktomato.com/)>

www.sosteragency.com (http://www.sosteragency.com)<https://www.sosteragency.com/ (https://www.sosteragency.com/)>

[cid:image005.png@01D87B1E.6C36B6B0 (mailto:image005.png@01D87B1E.6C36B6B0)]

London

EC1V 9DD

[cid:image006.png@01D87B1E.6C36B6B0 (mailto:image006.png@01D87B1E.6C36B6B0)]

<<https://www.instagram.com/blacktomatotravel> (<https://www.instagram.com/blacktomatotravel>)>

[cid:image007.png@01D87B1E.6C36B6B0 (mailto:image007.png@01D87B1E.6C36B6B0)]

<<https://www.facebook.com/blacktomato/> (<https://www.facebook.com/blacktomato/>)>

[cid:image008.png@01D87B1E.6C36B6B0 (mailto:image008.png@01D87B1E.6C36B6B0)]

<https://www.youtube.com/channel/UCplkm62qK_fbOvXQ_0Im_Cg (https://www.youtube.com/channel/UCplkm62qK_fbOvXQ_0Im_Cg)>

[cid:image009.png@01D87B1E.6C36B6B0 (mailto:image009.png@01D87B1E.6C36B6B0)]

<<https://www.linkedin.com/company/black-tomato> (<https://www.linkedin.com/company/black-tomato>)>

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Distribution Err... Login Sea... Recent It... No... Sales Ops Service Feedb...
do not necessarily represent those of the company. Calls may be recorded for training and quality

10/7/22, 5:40 PM

12843697 | Salesforce

assurance purposes. Black Tomato Privacy Policy <<https://www.blacktomato.com/our-privacy-policy/>> (<https://www.blacktomato.com/our-privacy-policy/>)>

From: Shutterstock Compliance <compliance@shutterstock.com> (<mailto:compliance@shutterstock.com>)>

Sent: 03 June 2022 21:28

Subject: Shutterstock Content withdrawal notice - Image ID 1711019611 Admin
content withdraw...

Hello,

We are writing to you in connection with Shutterstock image ID 1711019611. Our records show that you hold a license to this content, issued as follows:

Image ID: 1711019611

License Type: standard

Licensed on: November 26, 2020 6:32:20

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

Account Details

Account Name

Parent Account

Type

Corporate

Website

<http://www.blacktomato.com/> (<http://www.blacktomato.com/>)

Global Region



Europe

Industry

Digital Publisher

Phone

000000000000

Domestic Region



United Kingdom

Distributions...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:40 PM

12843697 | Salesforce

[REDACTED]
Approval Status 1



Case

RE: Shutterstock
Login Details
content withdraw...

+ Follow

Link to Contributor Admin

Link to Customer Admin ▾

Link a related record.

Search logins...

Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:42 PM

12851654 | Salesforce

Case
Re: Shutterstock content withdraw...

+ Follow Link to Contributor Admin Link to Customer Admin

Status Com...	Case N... 12851...	Case Owner [REDACTED]	Case Rec... IP Team	Contact N... [REDACTED]	L...
---------------	--------------------	-----------------------	---------------------	-------------------------	------

Chatter Details Related Box

Email Post Send to Customer Q... Send to Privacy Send to Contributor

Write an email... **Compose**

Sort by: Most Recent Activity ▾ **Search this feed...** C

[REDACTED] [REDACTED] /lightning/r/0050c00000CmSV1AAN/view) to Shutterstock Only updated this record.
June 15, 2022 at 9:50 AM ([/lightning/r/0D53Z00009n44yKSAQ/view](#))

Status
New to Completed

Like **Comment**

[REDACTED] Write a comment...

[REDACTED] [REDACTED] /lightning/r/0050c00000CmSV1AAN/view) updated this record.
June 15, 2022 at 9:50 AM ([/lightning/r/0D53Z00009n44zPSAQ/view](#))

Description
Changed

Like **Comment**

[REDACTED] Write a comment...

[REDACTED] [REDACTED] /lightning/r/0050c00000CmSV1AAN/view) closed this case as Completed.
June 15, 2022 at 9:50 AM ([/lightning/r/0D53Z00009n44zPSAQ/view](#)) **Recent It...** **No...** **Sales Ops Service ...** **Feedback...**

10/7/22, 5:42 PM

12851654 | Salesforce

Status
New to Completed

Like Case Comment

Re: Shutterstock + Follow Link to Contributor Admin Link to Customer Admin

[REDACTED] **content withdraw...**

Status Case N... Case Owner Case Rec... Contact N...
Com. **Shutterstock Integration** (/lightning/r/00530000004s1nKAAQ/view) updated this record
12851654 **IP Team** **June 9, 2022 at 8:18 PM** (/lightning/r/0D53Z00009|KOPASA4/view)

Case Record Type
Customer Case to IP Team

Like Comment

[REDACTED] Write a comment...

[REDACTED] **Shutterstock Integration** (/lightning/r/00530000004s1nKAAQ/view) created this case.
June 9, 2022 at 8:18 PM (/lightning/r/0D53Z00009|KMkuSAG/view)

12851654

[View more details](#)

Like Comment

[REDACTED] Write a comment...

[REDACTED] To Shutterstock Only sent an email.
June 9, 2022 at 8:18 PM (/lightning/r/0D53Z00009|KMkvSAG/view)

To: compliance **1**

Thank you. I'll pass the message to the legal team.

Regards,

El vie, 3 jun 2022 a las 15:38, Shutterstock Compliance (<compliance@shutterstock.com<mailto:compliance@shutterstock.com>)> escribió:

[Expand Email](#)

Distribution Env... Login Sea... Recent It... Comments... Sales Ops Service ... Feedback...

10/7/22, 5:42 PM

12851654 | Salesforce

Write a comment...

Case Details

Case

Type: Re: Shutterstock
Non-Case: content withdrawal
[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)

Parent Case

Status Case N...

Case Owner

Case Rec...

Contact N...

L...

Com...

12851...

IP Team

Sub-Type

Takedown (sent receipt)

Status

Completed

Web Email

Subject

Re: Shutterstock content withdrawal notice - Image 1711019347

Description

Thank you. I'll pass the message to the legal team.

Regards,

El vie, 3 jun 2022 a las 15:38, Shutterstock Compliance (<compliance@shutterstock.com>) escribió:

> Hello,
>
> We are writing to you in connection with Shutterstock image ID
> *1711019347.* Our records show that you hold a license to this content,
> issued as follows:
>
> Image ID: 1711019347
> License Type: media
> Licensed on: January 27, 2021 8:35:29
>
> Due to a legal claim received in connection with this image, we are
> requesting that you withdraw the image and cease usage, as set forth in the
> applicable license, until the issue has been resolved.
>
> To be clear, the issue is with the image itself as uploaded by the
> contributor to Shutterstock, not in how you are using it.
>
> Thank you for your understanding, and apologies for any inconvenience.
>
>
> Kind Regards,
>
> Shutterstock IP Team
>

Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:42 PM

12851654 | Salesforce

--
[REDACTED]

Account Details

Re: Shutterstock
Account Name
Content withdraw...

+ Follow Link to Contributor Admin Link to Customer Admin

Status	Parent Account Com...	Case N... 12851...	Case Owner	Case Rec...	Contact N...	L...
				IP Team		

Type
Media/Publisher

Website
[www.lonelyplanet.com \(https://www.lonelyplanet.com\)](https://www.lonelyplanet.com)

Global Region ●
Australia & Oceania

Industry
Book Publisher - Trade

Phone
[REDACTED]

Domestic Region ●
Australia

Billing Address
[REDACTED]

Approval Status ●

Login Details

Link a related record.

Search logins... 🔍

10/7/22, 5:43 PM

12852361 | Salesforce



Case

**Re: Shutterstock
content withdraw...**
[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)**Chatter****Details****Related****Box**[Email](#)[Post](#)[Send to Customer Q...](#)[Send to Privacy](#)[Send to Contributor](#)

Write an email...

[Compose](#)

Sort by:

Most Recent Activity ▾

 Search this feed...

This record was updated.

June 10, 2022 at 2:45 AM

Description
Changed
StatusWaiting on Client to Completed[Show All Updates](#)
 ([/lightning/r/005a000000CHDjgAAH/view](#)) to Shutterstock Only updated this record.
June 10, 2022 at 11:36 AM ([/lightning/r/0D53Z00009JKxF1SAK/view](#))

Status

Waiting on Client to Completed

Like

Comment

Write a comment...

([/lightning/r/005a000000CHDjgAAH/view](#)) to Shutterstock Only updated this record.

10/7/22, 5:43 PM

12852361 | Salesforce

June 10, 2022 at 1136 AM (/lightning/r/0D53Z00009IKxHFS0/view)

Status

New to Waiting on Client



Case

**Re: Shutterstock
content withdraw...**

+ Follow

Link to Content

Link to Contributor Admin

Link to Customer Admin

Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only sent an email.

June 10, 2022 at 1136 AM (/lightning/r/0D53Z00009IKxBfSAK/view)



To: <Omitted> <Omitted> (/lightning/r/0033Z00002XHzG1QA... ⓘ

Hi [REDACTED]

Please see attached.

Kind Regards,

[REDACTED]
IP Team, Shutterstock

Expand Email



1719860023...

1 view

Like

Comment

Write a comment...



Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) created this case.

June 10, 2022 at 2:45 AM (/lightning/r/0D53Z00009IKVxGSAW/view)

12852361

View more details

1 view

Like

Comment

Write a comment...

Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:43 PM

12852361 | Salesforce

[REDACTED] to Shutterstock Only sent an email.
[June 10, 2022 at 2:45 AM \(lightning/r/0D53Z00009|KVxHSAW/view\)](#)

To: compliance 1

Just following up on my email below.

Re: Shutterstock + Follow Link to Contributor Admin Link to Customer Admin
 Are you able to provide me with the image (screenshot) so I know which one to delete? I have a whole library of **content withdraw...**.
 Shutterstock images on my end and I don't know which one I need to delete.

If I look in my downloaded files on your website, it doesn't show the actual image anymore.

Looking forward to hearing from you soon.

Best wishes,
 [REDACTED]

[REDACTED]
 Managing Director & Co-founder

Mobile: [REDACTED]

[What's your luxury? \(<https://www.viewretreats.com/#findyourluxury>\)](#)



We acknowledge the Indigenous people of Australia as the Traditional Custodians of the lands where we live, learn and work. We pay our respect to them and their cultures, and to elders both past and present. View Retreats Pty Ltd ATF View Retreats Trust [REDACTED]
 [REDACTED] Australia. [Website](#) (<https://www.viewretreats.com/>) | [Customer Support](#) (<https://support.viewretreats.com/portal/en-gb/home>) | [Terms](#) (<https://www.viewretreats.com/terms>) | [Privacy](#) (<https://www.viewretreats.com/terms#privacy-policy>)

--- On Sat, 04 Jun 2022 11:19:21 [REDACTED]

[REDACTED] wrote ---

[Expand Email](#)

2 views

Like

Comment



[View Feedback](#) [Comment](#) [Login](#) [Search](#) ...

Recent It...

No...

Sales Ops Service ...

Feedba...

10/7/22, 5:43 PM

12852361 | Salesforce

Case Details

Type

Get Complaints

Re:Sh

content withdraw...

+ Follow

Link to Contributor Admin

Link to Customer Admin

Sub-Type

General copyright complaint

Status

Completed

Web Email

Subject

Re: Shutterstock content withdrawal notice - Image 1800091075

Description

Just following up on my email below.

Are you able to provide me with the image (screenshot) so I know which one to delete? I have a whole library of Shutterstock images on my end and I don't know which one I need to delete.

If I look in my downloaded files on your website, it doesn't show the actual image anymore.

Looking forward to hearing from you soon.

Best wishes,

Managing Director & Co-founder

Mobile:

 Distribution En Login See Recent It No Sales Ops Service Feedb... <https://www.viewretreats.com/#findyourluxury> (<https://www.viewretreats.com/#findyourluxury>)

10/7/22, 5:43 PM

12852361 | Salesforce

<https://www.viewretreats.com/> (<https://www.viewretreats.com/>)

Case We acknowledge the Indigenous people of Australia as the Traditional Custodians of the lands where we live and work. We pay our respect to them and their cultures, and to elders both past and present. View Retreats Pty Ltd [REDACTED]

Australia. <https://www.viewretreats.com/> (<https://www.viewretreats.com/>) | <https://supportviewretreats.com/portal/en-gb/home> (<https://supportviewretreats.com/portal/en-gb/home>) | <https://www.viewretreats.com/terms> (<https://www.viewretreats.com/terms>) | <https://www.viewretreats.com/terms#privacy-policy> (<https://www.viewretreats.com/terms#privacy-policy>).

---- On Sat, 04 Jun 2022 11:19:21 +0930 [REDACTED] wrote ----

Hi there,

Thank you for the notification.

One issue - I renamed all images so I don't know which image you're talking about. When logging in, I can't see the actual image anymore so can you show me? Otherwise, I won't be able to delete the images mentioned.

Looking forward to hearing from you.

Thanks,

10/7/22, 5:43 PM

12852361 | Salesforce

Managing Director & Co-founder



+61 0435 347 217

**Re: Shutterstock
content withdraw...**

+ Follow

Link to Contributor Admin

Link to Customer Admin

<https://www.viewretreats.com/#findyourluxury> (<https://www.viewretreats.com/#findyourluxury>)

<https://www.viewretreats.com/> (<https://www.viewretreats.com/>)

We acknowledge the Indigenous people of Australia as the Traditional Custodians of the lands where we live, learn and work. We pay our respect to them and their cultures, and to elders both past and present.

[REDACTED]
[REDACTED] <https://www.viewretreats.com/>
(<https://www.viewretreats.com/>) | <https://supportviewretreats.com/portal/en-gb/home>
(<https://supportviewretreats.com/portal/en-gb/home>) | <https://www.viewretreats.com/terms>
(<https://www.viewretreats.com/terms>) | <https://www.viewretreats.com/terms#privacy-policy>
(<https://www.viewretreats.com/terms#privacy-policy>).

----- On Sat, 04 Jun 2022 06:19:33 +0930 Shutterstock Compliance
<<mailto:compliance@shutterstock.com> (<mailto:compliance@shutterstock.com>)> wrote -----

Hello,

We are writing to you in connection with Shutterstock image ID 1800091075. Our records show that
you hold a license to this content, issued as follows:

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001Pr7pXQAR/view>

6/8

10/7/22, 5:43 PM

12852361 | Salesforce

Image ID: 1800091075

License Type: standard

Case

 Red Shutterstock, 2021 22:51:52 follow
content withdraw...

Link to Contributor Admin

Link to Customer Admin

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

Account Details

Account Name

Parent Account

Shutterstock Customer IM - 9994 Amount (/lightning/r/001a000001b3SawAAE/view)

Type

Website

Global Region 

Asia

Industry

Communications

Phone

Domestic Region  Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:43 PM

12852361 | Salesforce

Billing Address

JP

Approval Status 



Case

Re: Shutterstock

content withdraw...

+ Follow

Link to Contributor Admin

Link to Customer Admin



Login Details

Link a related record.

Search logins...



 Distribution En...  Login Sea...  Recent It...  No...  Sales Ops Service ...  Feedb...

10/7/22, 5:43 PM

12852564 | Salesforce



Case

**RE: Shutterstock
content withdraw...**[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)**Chatter**[Details](#)[Related](#)[Box](#)[Email](#)[Post](#)[Send to Customer Q...](#)[Send to Privacy](#)[Send to Contributor](#)

Write an email...

[Compose](#)

Sort by:

[Most Recent Activity](#) [Search this feed...](#)

This record was updated.

June 10, 2022 at 3:54 AM

Description
ChangedStatusWaiting on Client to Completed[Show All Updates](#)

(/lightning/r/005a00000CHDjgAAH/view) to Shutterstock Only updated this record.

June 10, 2022 at 11:35 AM (/lightning/r/0D53Z00009JKxFJSQ0/view)

Status

Waiting on Client to Completed

Like

Comment

Write a comment...



(lightning/r/005a00000CHDjgAAH/view) to Shutterstock Only updated this record. Feedba...

10/7/22, 5:43 PM

12852564 | Salesforce

June 10, 2022 at 1135 AM (/lightning/r/0D53Z00009lKx4tSAC/view)

Status

New to Waiting on Client



Case

**RE: Shutterstock
content withdraw...**

Write a comment...

[Link to Content](#)

[Link to Customer Admin](#)

[+ Follow](#)

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only sent an email.

June 10, 2022 at 1135 AM (/lightning/r/0D53Z00009lKx4sSAC/view)

To: [REDACTED]

Hi [REDACTED]

Please see attached.

Kind Regards,

[REDACTED]
IP Team, Shutterstock

[Expand Email](#)

[1719860023...](#)

1 view

Like

Comment

[REDACTED] Write a comment...



Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) created this case.

June 10, 2022 at 354 AM (/lightning/r/0D53Z00009lKX4XSAC/view)

[12852564](#)

[View more details](#)

1 view

Like

Comment

[REDACTED] Write a comment...

Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:43 PM

12852564 | Salesforce

[REDACTED] to Shutterstock Only sent an email.
June 10, 2022 at 3:54 AM (lightning/r/0D53Z00009|KX4YSAW/view)

To: compliance 1

Dear team
Case

RE: Shutterstock + Follow Link to Contributor Admin Link to Customer Admin
 I can't seem to find the image you are referring to..can you please send us the image with ID 1715016415?

content withdraw...
 Kind regards,

From: Shutterstock Compliance <compliance@shutterstock.com (mailto:compliance@shutterstock.com)>

Sent: Friday, 3 June 2022 22:48

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - Image 1715016415

Hello,

We are writing to you in connection with Shutterstock image ID **1715016415**. Our records show that you hold a license to this content, issued as follows:

Image ID: 1715016415

License Type: standard

Licensed on: July 23, 2020 8:37:45

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

2 views

Like

Comment

[REDACTED] Write a comment...

Case Details

Type

Distribution Complaints Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:43 PM

12852564 | Salesforce

Parent Case

Sub-Type

General copyright complaint

Status

Completed

RE: Shutterstock

+ Follow

Link to Contributor Admin

Link to Customer Admin

Web Content

RE: Shutterstock content withdrawal notice - Image 1715016415

Subject

RE: Shutterstock content withdrawal notice - Image 1715016415

Description

Dear team,

I can't seem to find the image you are referring to..can you please send us the image with ID 1715016415?

Kind regards,

From: Shutterstock Compliance <compliance@shutterstock.com
 (<mailto:compliance@shutterstock.com>)

Sent: Friday, 3 June 2022 22:48

To:

Subject: Shutterstock content withdrawal notice - Image 1715016415

Hello,

We are writing to you in connection with Shutterstock image ID 1715016415. Our records show that you hold a license to this content, issued as follows:

Image ID: 1715016415

License Type: standard

Licensed on: July 23, 2020 8:37:45

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

Account Details

Link a related record.

[Distribution](#) [Counts...](#) [Login](#) [Search...](#) [Recent](#) [It...](#) [No...](#) [Sales](#) [Ops](#) [Service ...](#) [Feedback...](#)

10/7/22, 5:43 PM

12852564 | Salesforce

 **Login Details** ▼

Link a related record.

Case
Search logins... **RE: Shutterstock** + Follow Link to Contributor Admin Link to Customer Admin 

RE: Shutterstock
content withdraw...

 Distribution En...

 Login Sea...

 Recent It...

 No...

 Sales Ops Service ...

 Feedb...

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001Pr86sQAB/view>

5/5

CONFIDENTIAL

STK006447

10/7/22, 5:42 PM

12853744 | Salesforce



Case

**RE: Shutterstock
content withdraw...**[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)**Chatter**[Details](#)[Related](#)[Box](#)[Email](#)[Post](#)[Send to Customer Q...](#)[Send to Privacy](#)[Send to Contributor](#)

Write an email...

[Compose](#)

Sort by:

[Most Recent Activity](#) ▾ Search this feed...

This record was updated.

June 10, 2022 at 9:59 AM

StatusWaiting on Client to CompletedStatusNew Reply to Waiting on Client[Show All Updates](#)

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

June 10, 2022 at 12:57 PM (/lightning/r/0D53Z00009JL01iSAC/view)

Status

Waiting on Client to Completed

Like

Comment

[REDACTED] Write a comment...

[REDACTED] [REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001PrAJNQA3/view>

1/8

10/7/22, 5:42 PM

12853744 | Salesforce

June 10, 2022 at 12:57 PM (/lightning/r/0D53Z00009lLOOfSAK/view)

Status

New Reply to Waiting on Client



Case

Like

**RE: Shutterstock
content withdraw...**

+ Follow

Link to Content

Contributor Admin

Link to Customer Admin

Write a comment...

 (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only sent an email.

June 10, 2022 at 12:57 PM (/lightning/r/0D53Z00009lLOOeSAK/view)



To:



Thank you!!

You too. :)

[Expand Email](#)



[image001.jpg](#)

1 view



Like



Comment

Write a comment...



Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) to Shutterstock Only updated this record.

June 10, 2022 at 12:08 PM (/lightning/r/0D53Z00009lKydYSAS/view)

Status

Completed to New Reply

1 view



Like



Comment

Write a comment...

 to Shutterstock Only sent an email.

June 10, 2022 at 12:08 PM (/lightning/r/0D53Z00009lKydZSAS/view)



To: compliance



Distribution En

Thanks  we'll find where we used it and get it replaced.

Login Sea

Recent It

No...

Sales Ops Service ...

Feedback

10/7/22, 5:42 PM

12853744 | Salesforce

Have a great weekend,
[REDACTED]

Editor



RE: Shutterstock

[loveFOOD.com \(https://www.lovefood.com/\)](https://www.lovefood.com/)

content withdrawal...

+ Follow

Link to Contributor Admin

Link to Customer Admin

Follow us on social media:

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Facebook: [lovefood.com \(https://lovefood.com\)](#) / Love Exploring

Twitter: [@lovefood](#) / [@loveEXPLORING](#)

From: noreply@salesforce.com (mailto:noreply@salesforce.com) <noreply@salesforce.com
(mailto:noreply@salesforce.com)> **On Behalf Of** IP Team Shutterstock

Sent: 10 June 2022 16:32

To: [REDACTED]

Subject: RE: Shutterstock content withdrawal notice - Image 1711019179

[Expand Email](#)



1 view

Like

Comment

[REDACTED] Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

June 10, 2022 at 1132 AM (/lightning/r/0D53Z00009IKx4pSAC/view)

Status

Waiting on Client to Completed

Like

Comment

[REDACTED] Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

June 10, 2022 at 1131 AM (/lightning/r/0D53Z00009IKuoASAC/view)

Status

Waiting on Client

10/7/22, 5:42 PM

12853744 | Salesforce

Like

Comment

Write a comment...

case

RE: Shutterstock

+ Follow

Link to Contributor Admin

Link to Customer Admin

[lightning/r/005a000000CHDjgAAH/view] to Shutterstock Only sent an email.

Content withdraw...

June 10, 2022 at 11:31 AM [lightning/r/0D53Z00009lKuoZSAS/view]

To: [REDACTED] 1

H [REDACTED]

Please see attached.

Thank you,

[REDACTED]
IP Team, Shutterstock

[Expand Email](#)



[1719860023...](#)



[image001.jpg](#)

1 view

Like

Comment

Write a comment...



Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) created this case.

June 10, 2022 at 9:59 AM [lightning/r/0D53Z00009lKqXcSAK/view]

[12853744](#)

[View more details](#)

1 view

Like

Comment

Write a comment...



To: compliance 1

Distribution En...
Hi again,

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:42 PM

12853744 | Salesforce

Happy Friday.

Just wondering if you could please get back to us on the below? We're still unsure which image we need to take down so haven't taken any action yet.

Thanks!

 Case
RE: Shutterstock
 Editor **content withdrawal notice**


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Facebook: [lovefood.com \(https://lovefood.com\)](#) / Love Exploring

Twitter: [@lovefood](#) / [@loveEXPLORING](#)

From: [REDACTED]

Sent: 05 June 2022 09:52

To: compliance@shutterstock.com

Cc: [REDACTED]

Subject: RE: Shutterstock content withdrawal notice - Image 1711019179

Hi Shutterstock IP team,

We received the below email requesting we remove an image.

However, as the image is no longer searchable on Shutterstock with the ID, we're not sure what the image is or where it's been used.

Could you please send us a screenshot of the image/more details so we can find where we've used it and remove it?

Thanks,

Editor



[loveFOOD.com \(https://www.lovefood.com/\)](https://www.lovefood.com/)

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Instagram: [@lovefooddotcom](#) / [@loveexploringuk](#)

Facebook: [lovefood.com \(https://lovefood.com\)](#) / Love Exploring

Twitter: [@lovefood](#) / [@loveEXPLORING](#)

From: Shutterstock Compliance <compliance@shutterstock.com>

Sent: 03 June 2022 21:43

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - Image 1711019179

Hello,
 Distribution En...  Login Sea...  Recent It...  No...  Sales Ops Service ...  Feedb...

10/7/22, 5:42 PM

12853744 | Salesforce

We are writing to you in connection with Shutterstock image ID **1711019179**. Our records show that you hold a license to this content, issued as follows:

Image ID: 1711019179

License Type: standard

 RE: Shutterstock

+ Follow

[Link to Contributor Admin](#)

[Link to Customer Admin](#)

content withdraw...

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

 [image001.jpg](#)

2 views

 Like

 Comment

 Write a comment...

Case Details

Type

Legal Complaints

Parent Case

Sub-Type

General copyright complaint

Status

Completed

Web Email

Subject

RE: Shutterstock content withdrawal notice - Image 1711019179

Description

Hi again,

Happy Friday...

Just wondering if you could please get back to us on the below? We're still unsure which image we

10/7/22, 5:42 PM

12853744 | Salesforce

need to take down so haven't taken any action yet.
Thanks!

Editor

[cid:image001.jpg@01D87CDA.B9A98900] (mailto:image001.jpg@01D87CDA.B9A98900)
 RE: Shutterstock [loveFOOD.com] <https://www.lovefood.com/ (https://www.lovefood.com/)> Admin

content withdraw...

Follow us on social media:

Instagram: @lovefooddotcom / @loveexploringuk
 Facebook: lovefood.com / Love Exploring
 Twitter: @lovefood / @loveEXPLORING

From: [REDACTED]

Sent: 05 June 2022 09:52

To: compliance@shutterstock.com

Cc: [REDACTED]

Subject: RE: Shutterstock content withdrawal notice - Image 1711019179

Hi Shutterstock IP team,

We received the below email requesting we remove an image.

However, as the image is no longer searchable on Shutterstock with the ID, we're not sure what the image is or where it's been used.

Could you please send us a screenshot of the image/more details so we can find where we've used it and remove it?

Thanks,

Editor

[cid:image001.jpg@01D87CDA.B9A98900] (mailto:image001.jpg@01D87CDA.B9A98900)
 loveFOOD.com (http://loveFOOD.com) <<https://www.lovefood.com/> (https://www.lovefood.com/)>

Follow us on social media:

Instagram: @lovefooddotcom / @loveexploringuk
 Facebook: lovefood.com / Love Exploring
 Twitter: @lovefood / @loveEXPLORING

From: Shutterstock Compliance <compliance@shutterstock.com
 (mailto:compliance@shutterstock.com)<mailto:compliance@shutterstock.com
 (mailto:compliance@shutterstock.com)>>

Sent: 03 June 2022 21:43

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - Image 1711019179

Hello,

We are writing to you in connection with Shutterstock image ID 1711019179. Our records show that you hold a license to this content, issued as follows:

Image ID: 1711019179

License Type: standard

Licensed on: October 6, 2020 10:36:27

 Due to a legal claim received in connection with this image, we are requesting that you withdraw the feed back image and cease usage, as set forth in the applicable license, until the issue has been resolved.

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001PrAJNQA3/view>

7/8

10/7/22, 5:42 PM

12853744 | Salesforce

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Case

**RE: Shutterstock
Kind Regards,**
content withdraw...

+ Follow

Link to Contributor Admin

Link to Customer Admin

Shutterstock IP Team

Account Details

Link a related record.

Search accounts...



Login Details

Link a related record.

Search logins...



10/7/22, 5:44 PM

12968406 | Salesforce



Case
RE: Shutterstock
content withdraw...

[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)[Chatter](#)[Details](#)[Related](#)[Box](#)[Email](#)[Post](#)[Send to Customer Q...](#)[Send to Privacy](#)[Send to Contributor](#)

Write an email...

[Compose](#)

Sort by:

Most Recent Activity ▾

 Search this feed...

C

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) closed this case as Completed.

July 18, 2022 at 5:03 PM (/lightning/r/0D53Z00009tJ57NSAQ/view)

Status

New Reply to Completed

[Like](#)[Comment](#)

[REDACTED] Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

July 18, 2022 at 5:03 PM (/lightning/r/0D53Z00009tJ51dSAA/view)

Status

New Reply to Completed

[Like](#)[Comment](#)

[REDACTED] Write a comment...

This record was updated.

July 13, 2022 at 12:56 PM

Distribution Err... Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:44 PM

12968406 | Salesforce

StatusCompleted to New ReplyDescriptionChanged

Case

**RE: Shutterstock
content withdraw...**+ Follow Show All Updates Contributor Admin

Link to Customer Admin



Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) to Shutterstock Only updated this record.

July 13, 2022 at 5:58 PM (/lightning/r/0D53Z00009s6FKASA2/view)

Status

Completed to New Reply

1 view

Like

Comment

Write a comment...

to Shutterstock Only sent an email.

July 13, 2022 at 5:58 PM (/lightning/r/0D53Z00009s6FKASA2/view)

To: compliance

Thank you!



Operations & Marketing Assistant

TEL:

<https://nam11.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.facebook.com%2Flawyersmutualinsurancecompany%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C63789115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQbjoiV2luMzliLCJBtil6lk1haWwiLCJVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=sRl0lcQAYvKmHfTsFo3UO36ygbasrXGavFnE9UocR5c%3D&reserved=0><https://nam11.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C63789115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQbjoiV2luMzliLCJBtil6lk1haWwiLCJVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=sRl0lcQAYvKmHfTsFo3UO36ygbasrXGavFnE9UocR5c%3D&reserved=0>

Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedba...

10/7/22, 5:44 PM

12968406 | Salesforce

[@\[\\(https://nam11.safelinks.protection.outlook.com/?\\)\]\(https://nam11.safelinks.protection.outlook.com/\)](https://lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C637891115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXCI6Mn0%3D%7C3000%7C%7C%7C&sdata=7kSPQ5Wb%2FQ6%2Bdg6K%2B3R5U%2B1UEk%2FnmR%2BkUeEsiikuGug%3D&reserved=0))

[@\[\\(https://nam11.safelinks.protection.outlook.com/?\\)\]\(https://nam11.safelinks.protection.outlook.com/\)](https://case63A%2F%2Fwww.instagram.com%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C637891115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXCI6Mn0%3D%7C3000%7C%7C%7C&sdata=uwU82UQo2GEfsdiikAgTX5FAZR%2BcYh8IPz6zVSRINlc%3D&reserved=0))

[@\[\\(https://nam11.safelinks.protection.outlook.com/?\\)\]\(https://nam11.safelinks.protection.outlook.com/\)](https://case63A%2F%2Ftwitter.com%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C637891115403062679%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ik1haWwiLCJXCI6Mn0%3D%7C3000%7C%7C%7C&sdata=f%2F1xOGEcmNFoxMQNdFgsp85Uzpi3Y74Ft0KxPd7JGy0%3D&reserved=0))

From: noreply@salesforce.com (<mailto:noreply@salesforce.com>) <noreply@salesforce.com> **On Behalf Of** IP Team Shutterstock

Sent: Wednesday, July 13, 2022 12:20 PM

To: [REDACTED]

Subject: RE: Shutterstock content withdrawal notice - Image 1714058947

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

[Expand Email](#)

[image001.png](#) [image002.png](#) [image003.png](#) [image004.png](#) [image005.png](#)

[Show all 6 attachments](#)

1 view

Like

Comment

Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

July 13, 2022 at 3:20 PM (/lightning/r/0D53Z00009s68ccSAA/view)

Status

Waiting on Client to Completed

Like

Comment

Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:44 PM

12968406 | Salesforce

Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only posted 3 files.
July 13, 2022 at 3:19 PM (/lightning/r/0D53Z00009s69GXSAy/view)

Case

RE: Shutterstock content withdraw...

+ Follow

Link to Contributor Admin

Link to Customer Admin

<https://1710984229/document/0>

<https://1714065862/document/0>

<https://1833700612/document/0>

Like

Comment

Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

July 13, 2022 at 3:19 PM (/lightning/r/0D53Z00009s69YCSAY/view)

Status

New to Waiting on Client

Like

Comment

Write a comment...

[REDACTED] (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only sent an email.
July 13, 2022 at 3:19 PM (/lightning/r/0D53Z00009s69YBSAY/view)



To: [REDACTED] (/lightning/r/0033Z00002XlqVVQA1/view), su...

1

Dear [REDACTED]

Attached is a thumbnail of the images in question.

Kind Regards,

[REDACTED]
IP Team, Shutterstock

[Expand Email](#)



[1710984229...](https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001R8Zd4QAF/view)



[1714065862...](https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001R8Zd4QAF/view)



[1833700612...](https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001R8Zd4QAF/view)



[image001.png](#)



[image002.png](#)

[Show all 9 attachments](#)

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:44 PM
1 view

12968406 | Salesforce

Like

Comment


 Write a comment...
 Case
RE: Shutterstock

Follow

Link to Contributor Admin

Link to Customer Admin

Shutterstock Integration (/lightning/r/0053000004s1nKAAQ/view) created this case.

July 13, 2022 at 12:56 PM (/lightning/r/0D53Z00009s63L3SAI/view)

[12968406](#)[View more details](#)

1 view

Like

Comment


 Write a comment...

to Shutterstock Only sent an email.

July 13, 2022 at 12:56 PM (/lightning/r/0D53Z00009s63L3SAI/view)

 To: compliance 1

Hello, I received this notice along with other notices for the images with the below IDs:

Image ID: 1833700612

License Type: standard

Licensed on: November 5, 2020 13:27:29

Image ID: 1714065862

License Type: standard

Licensed on: September 21, 2020 13:13:43

Image ID: 1710984229

License Type: standard

Licensed on: November 16, 2020 19:42:38

These images were removed from my downloads library, so I cannot view what these images were.

However, my concern is that because I can no longer view these images and only have the image IDs, I cannot differentiate what we should remove. We do have flyers, webpages, etc. with various Shutterstock images and would like to remove/ replace these images in case they are the above referenced IDs.

Please advise how I should remove any possible images that we may have used with these image IDs.

 Best Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:44 PM

12968406 | Salesforce

LAWYERS
MUTUAL

Case

RE: Shutterstock
content withdraw...

+ Follow

Link to Contributor Admin

Link to Customer Admin

Operations & Marketing Assistant

TEL:



(https://nam11.safelinks.protection.outlook.com/?

url=https%3A%2F%2Fwww.facebook.com%2Flawyersmutualinsurancecompany%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C637891115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQjoiV2luMzliLCJBTi6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=sRI0lcQAYvKmHfTsFo3UQ36yqbaskXGavFnE9UocR5c%3D&reserved=0) [\(https://nam11.safelinks.protection.outlook.com/?](https://nam11.safelinks.protection.outlook.com/)

url=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C637891115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQjoiV2luMzliLCJBTi6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=7kSPQ5Wb%2FQ6%2Bdg6K%2B3R5U%2B1UEk%2FnmR%2BkUeEsiikuGug%3D&reserved=0) [\(https://nam11.safelinks.protection.outlook.com/?](https://nam11.safelinks.protection.outlook.com/)

url=https%3A%2F%2Fwww.instagram.com%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C637891115403062679%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQjoiV2luMzliLCJBTi6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=uwU82UQo2GEfsdIlkAgTX5FAZR%2BcYh8IPz6zVSRINic%3D&reserved=0) [\(https://nam11.safelinks.protection.outlook.com/?](https://nam11.safelinks.protection.outlook.com/)

url=https%3A%2F%2Ftwitter.com%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C637891115403062679%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQjoiV2luMzliLCJBTi6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C%7C&sdata=f%2F1xOGEcmNFoxMQNdFgsp85Uzpi3Y74Ft0KxPd7JGyo%3D&reserved=0)

From: Shutterstock Compliance <compliance@shutterstock.com (mailto:compliance@shutterstock.com)>

Sent: Friday, June 3, 2022 1:43 PM

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - Image 1714058947

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:44 PM

12968406 | Salesforce

We are writing to you in connection with Shutterstock image ID **1714058947**. Our records show that you hold a license to this content, issued as follows:

Image ID: 1714058947

License Type: standard

Issue Date: August 19, 2020 19:36:06

RE: Shutterstock

+ Follow

Link to Contributor Admin

Link to Customer Admin

Due to a potential issue in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team

[image001.png](#) [image002.png](#) [image003.png](#) [image004.png](#) [image005.png](#)

[Show all 6 attachments](#)

1 view

Like

Comment

Write a comment...

Case Details

Type

Legal Complaints

Parent Case

Sub-Type

General copyright complaint

Status

Completed

Web Email

Subject

RE: Shutterstock content withdrawal notice - Image 1714058947

Description

Hello, I received this notice along with other notices for the images with the below IDs:

Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:44 PM

12968406 | Salesforce

Image ID: 1833700612

License Type: standard

Licensed on: November 5, 2020 13:27:29

Image ID: 1/14065862

License Type: standard

Licensed on: September 21, 2020 13:13:46w

Link to Contributor Admin

Link to Customer Admin

RE: Shutterstock content withdraw...

Image ID: 1710984229

License Type: standard

Licensed on: November 16, 2020 19:42:38

These images were removed from my downloads library, so I cannot view what these images were.

However, my concern is that because I can no longer view these images and only have the image IDs, I cannot differentiate what we should remove. We do have flyers, webpages, etc. with various Shutterstock images and would like to remove/ replace these images in case they are the above referenced IDs.

Please advise how I should remove any possible images that we may have used with these image IDs.

Best,

[REDACTED]

[cid:image001.png@01D8969E.6E8615F0] (mailto:image001.png@01D8969E.6E8615F0)]

Operations & Marketing Assistant

[REDACTED]

TEL:

[REDACTED]

[Facebook] <<https://nam11.safelinks.protection.outlook.com/>?url=https%3A%2F%2Fwww.facebook.com%2Flawyersmutualinsurancecompany%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C637891115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQljoIV2luMzliiLCJBTL6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C&sdata=sRIOlcQAYvKmHfTsFo3UO36yqbasrXGavFnE9UocR5c%3D&reserved=0">https://nam11.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.facebook.com%2Flawyersmutualinsurancecompany%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C637891115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQljoIV2luMzliiLCJBTL6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C&sdata=sRIOlcQAYvKmHfTsFo3UO36yqbasrXGavFnE9UocR5c%3D&reserved=0> [LinkedIn] <<https://nam11.safelinks.protection.outlook.com/>?url=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C637891115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQljoIV2luMzliiLCJBTL6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C&sdata=7kSPQ5Wb%2FQ6%2Bdg6K%2B3R5U%2B1UEk%2FnmR%2BkUeEsiikuGug%3D&reserved=0">https://nam11.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C637891115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQljoIV2luMzliiLCJBTL6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C&sdata=7kSPQ5Wb%2FQ6%2Bdg6K%2B3R5U%2B1UEk%2FnmR%2BkUeEsiikuGug%3D&reserved=0> [LinkedIn] <<https://nam11.safelinks.protection.outlook.com/>?url=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C637891115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQljoIV2luMzliiLCJBTL6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C&sdata=7kSPQ5Wb%2FQ6%2Bdg6K%2B3R5U%2B1UEk%2FnmR%2BkUeEsiikuGug%3D&reserved=0">https://nam11.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.linkedin.com%2Fcompany%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce7940c8a89c204fcc375194%7C0%7C0%7C637891115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQljoIV2luMzliiLCJBTL6lk1haWwiLCJXVCi6Mn0%3D%7C3000%7C%7C&sdata=7kSPQ5Wb%2FQ6%2Bdg6K%2B3R5U%2B1UEk%2FnmR%2BkUeEsiikuGug%3D&reserved=0>

10/7/22, 5:44 PM

12968406 | Salesforce

[9c204fcc375194%7C0%7C0%7C637891115402906429%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQjoiV2luMzIiLCJBTTI6lk1haWwiLCJXVC16Mn0%3D%7C3000%7C%7C%7C&sdata=7kSPQ5Wb%2FQ6%2Bdg6K%2B3R5U%2B1UEk%2FnR%2BkUeEsiikuGug%3D&reserved=0>](#)
[\[Instagram\] <<https://nam11.safelinks.protection.outlook.com/>>](#)
[url=https%3A%2F%2Fwww.instagram.com%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%2Fcbbaa/deb1dd40f89f8008da3e96fa/0%2Fc0bct6cf5ce/940c8a89c204fcc375194%7C0%7C0%7C637891115403062679%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQjoiV2luMzIiLCJBTTI6lk1haWwiLCJXVC16Mn0%3D%7C3000%7C%7C%7C&sdata=uwU82UQo2GEfsdlIkAqTX5FAZR%2BcYh8IPz6zVSRINic%3D&reserved=0>](#)
[\(https://nam11.safelinks.protection.outlook.com/?\)](#)
[url=https%3A%2F%2Fwww.instagram.com%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce/940c8a89c204fcc375194%7C0%7C0%7C637891115403062679%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQjoiV2luMzIiLCJBTTI6lk1haWwiLCJXVC16Mn0%3D%7C3000%7C%7C%7C&sdata=f%2F1xOGEcmNFoxMQNdFgsp85Uzpi3Y74Ft0KxPd7JGyo%3D&reserved=0>](#) [Twitter]
[<<https://nam11.safelinks.protection.outlook.com/>>](#)
[url=https%3A%2F%2Ftwitter.com%2Flawyersmutual%2F&data=05%7C01%7Csumayab%40lawyersmutual.com%7C55aa77de51dd40f89f8008da3e96fa70%7C0bcf6cf5ce/940c8a89c204fcc375194%7C0%7C0%7C637891115403062679%7CUnknown%7CTWFpbGZsb3d8eyJWjoiMC4wLjAwMDAiLCJQjoiV2luMzIiLCJBTTI6lk1haWwiLCJXVC16Mn0%3D%7C3000%7C%7C%7C&sdata=f%2F1xOGEcmNFoxMQNdFgsp85Uzpi3Y74Ft0KxPd7JGyo%3D&reserved=0>](#)

From: Shutterstock Compliance <compliance@shutterstock.com>
 (mailto:compliance@shutterstock.com)>

Sent: Friday, June 3, 2022 1:43 PM

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - Image 1714058947

Caution: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello,

We are writing to you in connection with Shutterstock image ID 1714058947. Our records show that you hold a license to this content, issued as follows:

Image ID: 1714058947
 License Type: standard
 Licensed on: August 19, 2020 19:36:06

Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:44 PM

12968406 | Salesforce

Shutterstock IP Team

Account Details

Case



RE Shutterstock

Shutterstock Customer IM - 9935

+ Follow

Link to Contributor Admin

Link to Customer Admin

Parent Account

Shutterstock Customer IM - 9994 Amount (/lightning/r/001a000001b3SawAAE/view)

Type

Website

Global Region

Asia

Industry

Communications

Phone

Domestic Region

Japan

Billing Address

JP

Approval Status

Login Details

Link a related record.

Search logins...



Distribution En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:44 PM

12998851 | Salesforce



Case

**RE: Shutterstock
content withdraw...**[+ Follow](#)[Link to Contributor Admin](#)[Link to Customer Admin](#)**Chatter**[Details](#)[Related](#)[Box](#)[Email](#)[Post](#)[Send to Customer Q...](#)[Send to Privacy](#)[Send to Contributor](#)

Write an email...

[Compose](#)

Sort by:

Most Recent Activity ▾

 Search this feed... (/lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only posted a file.

July 26, 2022 at 9:27 AM (/lightning/r/0D53Z00009ufCKQSA2/view)



Like

Comment

 Write a comment...

This record was updated.

July 26, 2022 at 9:26 AM

Description
ChangedStatus
Waiting on Client to Complete

Distribution En...

Login Sea...

Recent All Upd...

Sales Ops Service ...

Feedb...

10/7/22, 5:44 PM

12998851 | Salesforce

[REDACTED] (lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

July 26, 2022 at 9:26 AM (lightning/r/0D53Z00009ufCJlSA2/view)



Case

Status

Waiting on Client to Complete
content withdraw...

+ Follow

Link to Contributor Admin

Link to Customer Admin

Like

Comment

[REDACTED] Write a comment...

[REDACTED] (lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.

July 26, 2022 at 9:26 AM (lightning/r/0D53Z00009ufCJlSAM/view)

Status

New to Waiting on Client

Like

Comment

[REDACTED] Write a comment...

[REDACTED] (lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only sent an email.

July 26, 2022 at 9:26 AM (lightning/r/0D53Z00009ufCJlSAM/view)



To: [REDACTED] (lightning/r/003a000002Bg2ecAAB/view)

Hi [REDACTED]

I've attached a thumbnail.

Thanks!

[REDACTED]
IP Team, Shutterstock

Expand Email

184480699...

image001.jpg

image002.jpg

image003.jpg

1 view

Like

Comment

[REDACTED] button En...

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

[REDACTED] Write a comment...

10/7/22, 5:44 PM

12998851 | Salesforce



Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) created this case.
July 21, 2022 at 6:56 PM (/lightning/r/0D53Z00009udlf3SAE/view)



12998851

Case

RE: Shutterstock content withdrawal...

+ Follow

Link to Contributor Admin

Link to Customer Admin

[View more details](#)

1 view



Like



Comment

 Write a comment...

[REDACTED] to Shutterstock Only sent an email.
July 21, 2022 at 6:56 PM (/lightning/r/0D53Z00009udlf4SAE/view)

To: compliance 1

Hello!

Can you show me what this image looks like?

Thank you!

RPG Souvenirs

www.rpgsouvenirs.com (<http://www.rpgsouvenirs.com>).



From: Shutterstock Compliance <compliance@shutterstock.com (<mailto:compliance@shutterstock.com>)>

Sent: Friday, June 3, 2022 2:47 PM

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - Image 1844806996

Hello,

We are writing to you in connection with Shutterstock image ID 1844806996. Our records show that you hold a license to this content, issued as follows:

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001Rqm1HQAR/view>

3/7

10/7/22, 5:44 PM

12998851 | Salesforce

Image ID: 1844806996

License Type: enhanced

Licensed on: February 11, 2021 15:28:24



Case

RE: Shutterstock + Follow [Link to Contributor Admin](#) [Link to Customer Admin](#)
 Due to a potential issue in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

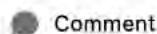
Shutterstock IP Team

[image001.jpg](#)[image002.jpg](#)[image003.jpg](#)

1 view



Like



Comment



Write a comment...



Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) updated this record.
[July 21, 2022 at 6:56 PM](#) (/lightning/r/0D53Z00009udlf5SAE/view)

Case Record Type

Customer Case to IP Team



Like



Comment



Write a comment...



Case Details

Type

Legal Complaints

Parent Case

Sub-Type

General copyright complaint

Distribution En... Status

Login Sea...

Recent It...

No...

Sales Ops Service ...

Feedb...

10/7/22, 5:44 PM

12998851 | Salesforce

Completed

Web Email

Subject

RE: Shutterstock content withdrawal notice - Image 1844806996

Case

Shutterstock

Hello,

RE: Shutterstock content withdrawal notice - Image 1844806996

+ Follow

Link to Contributor Admin

Link to Customer Admin

Can you show me what this image looks like?

Thank you!

RPG Souvenirs

<<http://www.rpgsouvenirs.com/> (<http://www.rpgsouvenirs.com/>)> www.rpgsouvenirs.com (<http://www.rpgsouvenirs.com>).

From: Shutterstock Compliance <compliance@shutterstock.com
(<mailto:compliance@shutterstock.com>)>

Sent: Friday, June 3, 2022 2:47 PM

To: [REDACTED]

Subject: Shutterstock content withdrawal notice - Image 1844806996

Hello,

We are writing to you in connection with Shutterstock image ID 1844806996. Our records show that you hold a license to this content, issued as follows:

Distribution ID 1844806996 login Sea... Recent It... No... Sales Ops Service ... Feedba...

10/7/22, 5:44 PM

12998851 | Salesforce

License Type: enhanced

Licensed on: February 11, 2021 15:28:24



Case

The following claim received in connection with this image, we are requesting that you withdraw the image and cease usage, as set forth in the applicable license, until the issue has been resolved.

content withdraw...

To be clear, the issue is with the image itself as uploaded by the contributor to Shutterstock, not in how you are using it.

Thank you for your understanding, and apologies for any inconvenience.

Kind Regards,

Shutterstock IP Team



Account Details

Account Name

Shutterstock Customer IM - 2808

Parent Account

[Shutterstock Customer IM - 9994 Amount \(/lightning/r/001a000001b3SawAAE/view\)](/lightning/r/001a000001b3SawAAE/view)

Type

Website

Global Region

Industry

Phone

Domestic Region

Billing Address

Distribution Status Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:44 PM

12998851 | Salesforce

 **Login Details** ▾

Case Link a related record.

I RE: Shutterstock + Follow Link to Contributor Admin Link to Customer Admin

Search logins... **content withdraw...**

 Distribution En...  Login Sea...  Recent It...  No...  Sales Ops Service ...  Feedb...

<https://shutterstock.lightning.force.com/lightning/r/Case/5003Z00001Rqm1HQAR/view>

7/7

CONFIDENTIAL

STK006472

10/7/22, 5:45 PM

13145524 | Salesforce

Case
Re: Shutterstock content withdraw...

+ Follow Link to Contributor Admin Link to Customer Admin

Status Com...	Case N... 13145...	Case Owner [REDACTED] ...	Case Reco... IP Team	Contact N... [REDACTED]	L...
---------------	--------------------	---------------------------	----------------------	-------------------------	------

Chatter Details Related Box

Email Post Send to Customer Q... Send to Privacy Send to Contributor

Write an email... **Compose**

Sort by: Most Recent Activity ▾ Search this feed... C

[REDACTED] /lightning/r/005a000000CHDjgAAH/view) updated this record.
September 12, 2022 at 4:54 PM ([/lightning/r/0D53Z0000A4UoKPSQ0/view](#))

Description
Changed

Like **Comment**

[REDACTED] Write a comment...

[REDACTED] /lightning/r/005a000000CHDjgAAH/view) closed this case as Completed.
September 12, 2022 at 4:54 PM ([/lightning/r/0D53Z0000A4UoKOSQ0/view](#))

Status
New to Completed

Like **Comment**

[REDACTED] Write a comment...

[REDACTED] /lightning/r/005a000000CHDjgAAH/view) to Shutterstock Only updated this record.
September 12, 2022 at 4:54 PM ([/lightning/r/0D53Z0000A4UoKNSQ0/view](#))

Distribution: [Email](#) [Recent](#) [No...](#) [Sales Ops Service ...](#) [Feedback...](#)

10/7/22, 5:45 PM

13145524 | Salesforce

Status
New to Completed

Like Case Comment

Re: Shutterstock content withdraw...

+ Follow Link to Contributor Admin Link to Customer Admin

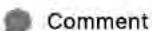
Status	Case N...	Case Owner	Case Reco...	Contact N...	L...
Com...	Shutterstock Integration (/lightning/r/0053Z0000A2rPnbSQE/view)	000004s1nKAAQ	IP Team	created this	▼
	September 2, 2022 at 633 AM				

13145524[View more details](#)

1 view



Like



Write a comment...

to Shutterstock Only sent an email.
September 2, 2022 at 633 AM (/lightning/r/0053Z0000A2rPnbSQE/view)



To: compliance

Don't worry we haven't used this image although it was downloaded time ago.
Best regards

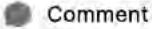
Directora editorial

[Expand Email](#)

1 view



Like



Write a comment...

Shutterstock Integration (/lightning/r/00530000004s1nKAAQ/view) updated this record.
September 2, 2022 at 633 AM (/lightning/r/0053Z0000A2rPnbSQE/view)

Case Record Type
 Customer Case to IP Team Login Sea... Recent It... No... Sales Ops Service ... Feedb...

10/7/22, 5:45 PM

13145524 | Salesforce

Like

Comment

Write a comment...

Case

Re: Shutterstock

Follow

Link to Contributor Admin

Link to Customer Admin

~~Content withdrawn~~

Status

Case N...
Core legal Complaints 13145...

Case Owner

Case Reco...

Contact N...

L...

IP Team

Parent Case

[12731083 \(/lightning/r/5003Z00001PkcUrQAJ/view\)](#)

Sub-Type

General copyright complaint

Status

Completed

Web Email

Subject

Re: Shutterstock content withdrawal notice Image 1462162238

Description

Don't worry we haven't used this image although it was downloaded time ago.

Best regards

Directora editorial

> El 30 ago 2022, a las 23:23, IP Team Shutterstock <compliance@shutterstock.com (<mailto:compliance@shutterstock.com>)> escribió:

>

> Hello,

>

> We are writing to you in connection with the Shutterstock image ID 1462162238: Our records show that you hold a license to this content. Due to a legal claim received in connection with this image, we are requesting that you withdraw the image and cease usage until the issue has been resolved, as set forth in the applicable license.

>

> To be clear, the issue is with the image itself, not in how you are using it. As such, I do not know how or if you have used this image. You will need to determine this yourself.

>

> Thank you for your understanding, and apologies for any inconvenience.

>

>

> Kind Regards,

>

> [REDACTED]

10/7/22, 5:45 PM

13145524 | Salesforce

Account Details

Account Name
[REDACTED]

 Case Account
Re: Shutterstock
content withdraw...

+ Follow Link to Contributor Admin Link to Customer Admin

Type	Media/Publisher	Case N...	Case Owner	Case Reco...	Contact N...	L...
Status	ComWebsite	13145...	[REDACTED]	IP Team	[REDACTED]	[REDACTED]
https://www.libsa.es (https://www.libsa.es)						

Global Region ⓘ
Europe

Industry
Book Publisher

Phone
[REDACTED]

Domestic Region ⓘ
Spain

Billing Address
[REDACTED]

Approval Status ⓘ

Login Details

Link a related record.

Search logins... 

 Distribution En... Login Sea... Recent It... No... Sales Ops Service ... Feedb...